Membership terms and conditions



Curator's Patronship

Priority booking. You will receive advance notice of all paid events with the option to book.

Free annual access for you and your family to Heritage Trail and Factory Tours. Please note we very strongly advise that as factory tours spaces are limited each day that they are prebooked through our reception.

One free afternoon tea treat at Packing House Coffee Shop - Up to four people You will receive a voucher on joining for a free afternoon tea treat at Packing House Coffee Shop (pre-booking required).

Free access to one paid-for event. You will receive an email with your unique booking code for the events throughout the year which can be redeemed to receive one free entry to any of our paid-for events held while you are a member.

Invitation to members-only events. During the year when we run members-only events, you will receive a personalised invitation and access will be by production of your membership card.

20% off Packing House Coffee Shop (Excluding alcohol) and retail purchases from the Re-Form Heritage shop. Discounts are available on production of your membership card.

10% off Burleigh Factory shop (excluding products discounted 50% or more) and participating studio shops* Discounts are available on production of your membership card.

Two free tickets for the Christmas Festival Tickets will be emailed to you ahead of the Christmas Festival.

Individual Membership

Free annual Heritage and Factory Tours. Please note we very strongly advise that as factory tours spaces are limited each day that they are prebooked through our reception.

Two free family and friends passes to the Heritage Trail and Factory Tour. You will receive vouchers on joining for free tours, please note we very strongly advise that as factory tours spaces are limited each day that they are prebooked through our reception.

Two free tickets for the Christmas Festival. Tickets will be emailed to you in ahead of the Christmas Festival.

20% off Packing House Coffee Shop (Excluding alcohol) and retail purchases from the Re-Form Heritage shop. Discounts are available on production of your membership card.

10% off Burleigh Factory shop (excluding products discounted 50% or more) and participating studio shops* Discounts are available on production of your membership card.

Invitation to members-only events. During the year when we run members-only events, you will receive a personalised invitation and access will be by production of your membership card.

Junior Explorer Membership

Free "Half term children's Play with Clay" on the production of your membership card.

20% discount on kids events During the year when we run young people's events, you will receive a personalised invitation, and access will be by production of your membership card.

Joining activity pack contents may vary but in addition to a drawstring backpack with the "young Explorer logo" you will receive a selection of goodies including the Junior Explorer activity book.

Priority booking to see Santa In advance of our general release of Santa bookings you will receive a personalised invitation to see Santa.

Blow the steam engine whistle (Only available on set event days throughout the year) we will advertise when we have "steaming days" and on these days free steam whistle blowing will be available on production of your membership card.